



AGEING IN INDONESIA EXAMPLE NON-PROFITS

PREPARED BY JUST CAUSE FOR THE CREDIT SUISSE PHILANTHROPISTS FORUM

16TH NOVEMBER 2017



Introduction

This annex contains profiles of 5 non-profit organisations (NPOs) that represent a range of themes and approaches within the ageing / elderly sector in Indonesia. The profiles are based primarily on responses provided by the NPOs through interviews and document review, as well as field visits in most cases.

We hope this annex gives readers a sense of how NPOs in these countries are working to tackle the issues raised in the main report.

Please note:

- These profiles are intended as examples, rather than recommendations, of NPOs in the sector
- All data is self-reported by the NPOs
- All information is correct as of September 2017

INDONESIA

ALZHEIMER'S INDONESIA

CITA SEHAT FOUNDATION

YAYASAN SOSIAL MARFATI

YAYASAN EMONG LANSIA

YAKKUM EMERGENCY UNIT

Charity Profile

Alzheimer's Indonesia (ALZI)



IN A NUTSHELL

Alzheimer's Indonesia (ALZI) is the leading non-profit in Indonesia focused on dementia. Their programmes focus on increasing public understanding of the disease; influencing government policy on the issue; promoting healthy lifestyles (for dementia prevention); and providing training and support to caregivers, nurses and doctors. The organisation's overall goal is to improve the quality of life of people with dementia, their families and caregivers.

There are 11 ALZI chapters across Indonesia, each of which runs regular meetings for caregivers.

TARGET GROUPS People with dementia and their caregivers; Policymakers; Healthcare workers	TYPE OF WORK Health & Care; Active ageing; Research & Advocacy	ANNUAL INCOME IDR643,000,000 (US\$48,194) (2015)	REVENUE MODEL 0% government funded
ESTABLISHED 2013	RELIGIOUS AFFILIATION None	REGISTRATION STATUS Non-profit foundation (yayasan)	WEBSITE www.alzi.or.id

STRATEGY AND CHARACTER

The following characteristics really stood out to our researchers when reviewing this programme:

Niche Cause

ALZI is one of very few organisations in Indonesia that explicitly focuses on supporting people with dementia and their caregivers.

Innovation

A core aspect of ALZI's work is to develop and promote new approaches to supporting people with dementia and their families. The organisation shared multiple examples with us on how they formed partnerships to create and test out new ideas, such as the "purple troops" multi-disciplinary response team in Jakarta.

Collaboration

ALZI has a notably open attitude towards sharing and collaborating with other organisations including hospitals, other charities and the private sector. The organisation has also played a prominent role within the regional Alzheimer's Disease International network which conducts peer support and knowledge sharing amongst dementia charities in Asia Pacific.

IMPACT

APPROACH TO IMPACT MEASUREMENT

FRAMEWORK:

ALZI provides a broad statement of its target impact through its website: to improve the quality of life of people in Indonesia with dementia, as well as their family and caregivers.

The organisation does not have an explicit "Theory of Change" or logic framework diagram, but it does have three clear target outcomes: increased public understanding; healthier lifestyles; and increased capacity and access to information for professionals and caregivers.

RESULTS

MAIN OUTPUTS

(e.g. # reached)

40-50

Number of caregivers attending each monthly meeting for the Jakarta group (2017)

11

Caregiver support groups operating in cities across Indonesia (2017)

60

Advocacy meetings took place (2016)

DATA COLLECTION:

ALZI collects data on basic outputs such as the number of people attending each caregiver support group. It also conducts more detailed outcome tracking for specific projects where possible – for example in relation to its 2014 awareness raising campaign (see outcomes box below).

CONTINUOUS IMPROVEMENT:

ALZI tracks and reports on its target outcomes each year in its annual report. The organisation's leadership also regularly evaluates the needs and seeks out opportunities to develop and test new or improved services.

MAIN OUTCOMES

(Reported change)

300%

Increase in number of patients requesting information on dementia following 2014 awareness raising campaign (in 3 cities)

The Governor of Jakarta declared Jakarta as a Dementia and Age Friendly City in 2015 and the government launched a Dementia National Plan in 2016, partly prompted by ALZI's advocacy work.

"ALZI has been incredibly helpful and supportive... I personally need to know... how to take care of my mother's dementia better and ALZI has been instrumental in this." (caregiver support group participant, 2017)

Commentary on impact

In August 2017, Just Cause visited one of ALZI's caregiver support group meetings in Pondok Indah, South Jakarta. The meeting was attended by people with dementia and their caregivers, as well as a number of ALZI volunteers. Most of the participants appeared to come from relatively middle class backgrounds. Through our observation and informal discussions with participants and volunteers, we found that the caregivers in particular were benefitting from the session – both through the social interaction and moral support from their peers, as well as through access to information and advice.

REPUTATION

WHAT DO PEOPLE WHO WORK WITH THEM SAY?

In August 2017, Just Cause interviewed several volunteers that work regularly with ALZI to ask how they viewed the organisation:

“ALZI’s approach is slightly different to other organisations who also deal with ageing population. Not only we provide support directly to the main beneficiaries (in ALZI’s case it is the caregivers and the people with dementia themselves), but also do we build the capacity of the ecosystem/community to be more aware of the issue of Alzheimer’s. For example, the other day we have an information session at a large private company to raise awareness of the employees how to detect and address if one day they find out their own parents at home are diagnosed with dementia.” (ALZI volunteer, Jakarta)

LATEST MEDIA COVERAGE

[Indonesia’s purple squad rescues abandoned elders](#)

Aljazeera.com -13 Apr 2017

Jakarta, Indonesia – With a rapidly aging population, more than one million people in Indonesia are known to be suffering from Alzheimer’s.

3,200
Facebook likes
(June 2017)

[Pentingnya Penanganan Penderita Alzheimer](#)

BeritaSatu-27 Sep 2016

“Most people with Alzheimer’s are elderly parents... the caring parties do not necessarily understand...” said Alzheimer’s Indonesia’s Founder DY Suharya... (translated)

[Jakarta Siap Jadi Kota Ramah Lansia](#)

CNN Indonesia-24 Sep 2016

The report will be followed up by Purple troops, consisting of Social Service, Health Office... and volunteers from Alzheimer’s Indonesia (ALZI)... (translated)

STAFF & VOLUNTEERS

2 total number of staff (as of August 2017)

5% staff turnover rate (2016)

18 total number of active volunteers (as of August 2017)

ALZI is heavily dependent on a highly committed group of volunteers: “ALZI is fully volunteer-based organisation where everybody, including myself and the coordinator for regular events such as today’s Caregivers Meeting, are held by volunteers. We all have daily full time job on weekdays so we fully spend our weekends well entirely for ALZI’s events and activities to keep it going” (volunteer, 2017)

The volunteers are involved in ALZI’s regular events such as the caregivers’ meetings as well as special events, eg. ALZI’s major conference in September 2017. Volunteers also support ongoing back office tasks such as managing the organisation’s social media presence.

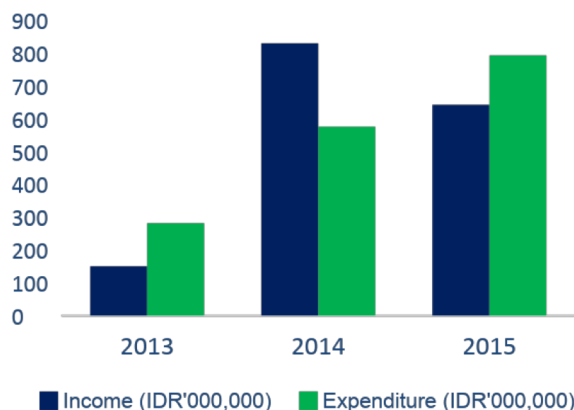
Charity Profile

Alzheimer's Indonesia (ALZI)

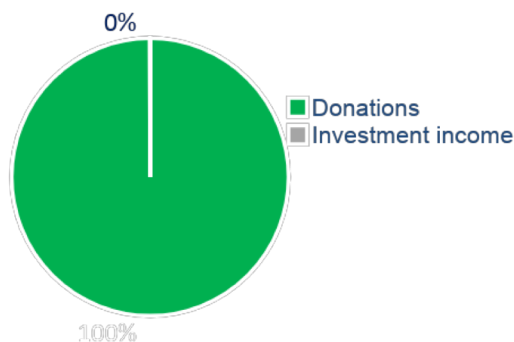


FINANCES

TOTAL INCOME & EXPENDITURE



2015 INCOME BREAK-DOWN



RESERVES RATIO (2015)

(Unrestricted reserves/Total annual expenditure)

0.01

TOTAL NO. OF MAJOR DONORS (2015)

Donors giving more than IDR500,000,000

0

As a fairly young organisation, ALZI has yet to reach a steady state for its income and expenditure trends. Income in 2015 was IDR643mn (US\$48,194), falling from IDR832mn (US\$62,359) the previous year. ALZI had two fairly large donations (more than IDR 200mn) in 2014, but none at that size in 2015. In 2015, half of donations came from businesses. Expenditure in 2015 was mainly on communication materials and activities for World Alzheimer Month. Note that ALZI is one of few non-profits in Indonesia reviewed by Just Cause that was able to provide audited financial statements.



FINANCIAL KEY PROCESSES & POLICIES CHECKLIST

- ✓ The Board ensures internal control systems for financial matters are in place with documented procedures.
- ✓ The Board approves an annual budget for the charity's plans and regularly monitors its expenditure
- ✓ Donations collected are properly recorded and promptly deposited by the charity
- ✓ Board and management actively identify and manage financial risks

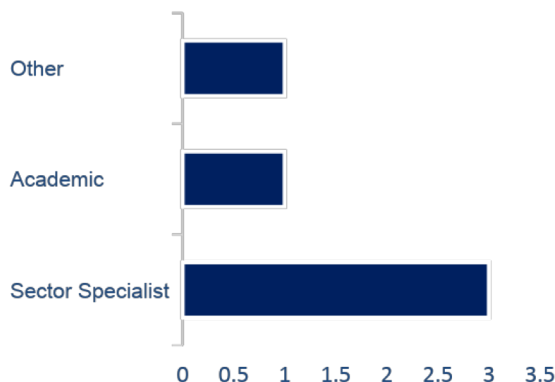
Charity Profile

Alzheimer's Indonesia (ALZI)



GOVERNANCE & LEADERSHIP

BOARD COMPOSITION BY PROFESSIONAL BACKGROUND



Board President: Eva Sabdono

Ibu Eva is Executive Director of Yayasan Emong Lansia, a well-established ageing charity in Indonesia (see YEL profile).



Executive Director: Sakurayuki

Sakurayuki took over as Executive Director in 2016 from her pioneer, DY Suharya. Her daily job is as a lawyer and partner of Hiswara Bunjamin & Tandjung (HBT), practising in Corporate and M&A. Her grandmother was diagnosed with Alzheimer's which drew her interest to contribute and also co-found this organization.

GENDER BALANCE:

Board male to female ratio

2:3

TOTAL BOARD SIZE:

5

ALZI has a Board of Trustees which in turn oversees three sub-boards: a supervisory board, an executive board and an honorary board. The organisation also has a scientific committee with 18 members.



GOVERNANCE CHECKLIST

- ✓ Not more than 1/3rd of the board are staff members
- ✓ Staff does not chair the board
- ✓ There is a limit of three consecutive years for the Treasurer position (or equivalent person on board that is responsible for overseeing finances of the charity)
- ✓ Board members and staff are required to declare actual or potential conflicts of interest.
- ✓ No Board member or staff is involved in setting his or her own remuneration
- ✓ Board members do not vote or participate in decision-making on matters where they have a conflict of interest.
- ✓ Board meets at least 4 times a year
- ✓ There is a specific requirement on board members' meeting attendance
- ✓ All board members submit themselves for re-nomination and re-appointment at least once every 3 years
- ✓ There are established term limits for all Board members to ensure steady renewal of the Board

HOW YOUR SUPPORT CAN HELP

Broaden the overall reach of ALZI's efforts

Whilst ALZI has achieved impressive results since it was founded in 2013, the scale of the dementia challenge facing Indonesia is daunting. The organisation has significant scope to expand its reach in all areas, including advocacy and awareness-raising as well as caregiver support. In particular, there are likely to be huge numbers of people with dementia and their caregivers in low income, more remote areas who are not yet able to access the level of support that ALZI has successfully established so far in the more affluent, urban areas.

Scaling up the “purple troops” pilot

Since 2016, ALZI has been working in partnership with the Jakarta government to pilot the “purple troops”, a rapid response team for elderly people in crisis. The multidisciplinary teams include government staff and ALZI volunteers – they provide emergency response for example when an elderly person is found to be lost. ALZI is seeking funding to build on this pilot and extend the purple troops initiative to other areas beyond Jakarta.

Further support and training for volunteers

ALZI is heavily reliant on its impressive team of highly dedicated volunteers. With additional resources, these individuals may benefit from further support and training in areas such as managing the caregiver meetings and events. For example, a volunteer meeting coordinator shared feelings of being “overwhelmed” when they were unable to anticipate a surge in attendance and demand.

Charity Profile

Cita Sehat Foundation



IN A NUTSHELL

Based in Bandung, West Java, Cita Sehat Foundation (CSF) is a health-focused NGO focused on improving public health in several areas across the country. Elderly people are one of the main groups that CSF supports.

Their most relevant programme is the Dusun Ramah Lansia programme, which provides community-based elderly care in 12 communities in and around Yogyakarta. Established in 2012, this programme involves a range of initiatives targeted at “productive” and “non-productive” elderly people, including: caregiver training; monthly homecare visits in partnership with local government clinics; and promoting inter-generational bonding (e.g. group trips with teenagers and elderly people). The organisation also trains local health cadres to help elderly people enroll for the new national health insurance scheme and to manage the administrative requirements when visiting a clinic or hospital.

TARGET GROUPS General public; Elderly people	TYPE OF WORK Health & Care; Active ageing	ANNUAL INCOME Not disclosed	REVENUE MODEL Not disclosed
ESTABLISHED 2008	RELIGIOUS AFFILIATION None	REGISTRATION STATUS Non-profit foundation (yayasan)	WEBSITE www.citasehat.org

STRATEGY AND CHARACTER

The following characteristics really stood out to our researchers when reviewing this programme:



CSF regularly collaborates with local government and other organisations to implement its projects.

IMPACT

APPROACH TO IMPACT MEASUREMENT

FRAMEWORK:

CSF's overall mission is to: "build the healthy paradigm and lifestyle; build an environment that supports healthy living; provide quality healthcare services; and to create sustainable positive change".

The organisation is able to share broad target outcomes for its individual programmes.

DATA COLLECTION:

CSF collects data on basic outputs such as the number of people served. It also collects anecdotal stories of impact for individual beneficiaries.

CONTINUOUS IMPROVEMENT:

CSF does not have a formal process for reviewing and learning from impact data.

RESULTS

MAIN OUTPUTS

(e.g. # reached)

100

Caregivers received training to-date (since 2012)

10

Vulnerable people each month (on average) visited by local community befrienders



MAIN OUTCOMES

(Reported change)

The organisation reported that many of their elderly members have shown significant progress over the years. For example, one elderly person who suffered a stroke seven years ago and initially was not able to sit up, but now is able to sit by himself, partly thanks to CSF's staff and volunteer support.

REPUTATION

LATEST MEDIA COVERAGE

[Warga Bekasi Peringati HUT RI dengan Cek Kesehatan](#)

Republika Online-22 Aug 2017

Rumah Zakat and Cita Sehat held a free body metabolic examination activity in one of the fields in Jaka Permai City number... (translated)

[Rumah Zakat-Cita Sehat Gelar Program Ramah Lansia di Bandung](#)

Republika Online-20 Aug 2017

Since initiated by Rumah Zakat and Cita Sehat in July, Sibulan Elderly Villages has been the location for several times...

[Dokter Cilik Ikut Sosialisasi Campak dan Rubela di SD Juara](#)

Republika Online-10 Aug 2017

Rumah Zakat with Cita Sehat held a socialization of measles and rubella for the small doctors (dokcil) in SD Juara Bandung... ((translated)

2,160

Facebook likes
(August 2017)

STAFF & VOLUNTEERS

250 total number of staff (as of August 2017)

100 total number of active volunteers (as of August 2017)

CSF has around 250 staff working at its main office and 32 branches across the country. Volunteers also play an important role in all of their programmes, with around 100 active volunteers as of August 2017. The elderly programme in Yogyakarta is coordinated by two staff, supported by 10 local volunteers.

FINANCES

CSF does not disclose its financial information. The organisation receives some of its funding from Rumah Zakat (Muslim religious giving), but they also open to other external donations.

GOVERNANCE

CSF reported that it is unable to share governance information for internal reasons.

HOW YOUR SUPPORT CAN HELP

Funding for a medical director

CSF reported that it lacks a doctor in charge. In 2017, the organisation is aiming to scale up and strengthen its work – and recruiting a medical director (and more doctors in general) will be critical to that expansion.

Training of Trainers materials

CSF reported that it needs support for materials and content for its regular trainings on community care for the elderly, tailored to a rural context.

Charity Profile

Yayasan Sosial Marfati



Charity Profile

Yayasan Sosial Marfati



IN A NUTSHELL

Yayasan Sosial Marfati (Marfati) is a charity based in Tangerang (near to Jakarta) that operates two nursing homes; a community polyclinic providing emergency care; and an employment programme for former leprosy patients, some of whom are elderly people. The organisation is managed by the Jesus Maria Joseph Convent (affiliated with the Catholic church), although Marfati's services are open for people of all religious backgrounds.

Founded in 1984, the organisation originally offered nursing home places to 10-12 elderly people who had no relatives to look after them. The nursing home changed its name in 2004 to *Graha Lansia Marfati*, and the organisation now runs two homes which can house around 65 people in total. Nursing Home Marfati I is for elderly people who are relatively physically and intellectually fit, whereas Nursing Home Marfati II is for people who are less independent.

TARGET GROUPS

Frail elderly people, disabled elderly people

TYPE OF WORK

Long term care, outpatient healthcare, employment provision

ANNUAL INCOME

Not disclosed

REVENUE MODEL

0% government funded

ESTABLISHED

1984

RELIGIOUS AFFILIATION

Catholic

REGISTRATION STATUS

Non-profit foundation (yayasan)

WEBSITE

<http://www.marfati.com>

STRATEGY AND CHARACTER

The following characteristics really stood out to our researchers when reviewing this programme:



Marfati operates partly as a social enterprise in that its business model relies on earned income as well as donations. The organisation charges a small fee for the nursing home residents, but offers part- or full subsidies to those who cannot afford to pay. Without subsidy, the fees are from IDR 750,000-1 mn (USD55-75) per month.

IMPACT

APPROACH TO IMPACT MEASUREMENT

FRAMEWORK

Marfati's goal is to meet the needs of frail elderly where:

1. Children are too busy with their work to be able to look after their parents
2. The elderly do not have any family nor relatives to live with.
3. There are internal problems within the family of the elderly so that it is not conducive to live at home
4. In some cases, where elderly people have been neglected on purpose by their family.

The organisation does not have a formal theory of change or logic model, but designs its services in response to the needs above.

DATA COLLECTION

Marfati tracks basic outputs such as the number of residents at each nursing home.

CONTINUOUS IMPROVEMENT

Marfati does not have a formal approach to reviewing and learning from impact data. However, the organisation has grown and adapted over the years in response to the needs that it identifies through working closely with frail elderly people and the local community.

RESULTS

MAIN OUTPUTS

(e.g. # reached)

64 Residents at the two nursing homes in 2016



MAIN OUTCOMES

(reported change)

See commentary below

Marfati does not collect or report systematic data on impact or outcomes, but staff reported that *"generally the elderly felt at home when nursed at Marfati facility."* Another indicator of impact is staff reporting that some residents, who were initially *"forced"* by their families to stay in the facility, *"grew their affection and ended up loving to stay longer there"*. The organisation also reports that Marfati staff also benefit through achieving a strong sense of fulfillment – *"as if they were taking care of their own parents."*

Charity Profile

Yayasan Sosial Marfati



REPUTATION

LATEST MEDIA COVERAGE

There were no media hits on google for “Yayasan Sosial Marfati” or “Graha Lansia Marfati” (August 2017).

4

Facebook likes
(Aug 2017)

STAFF & VOLUNTEERS

64 Total number of staff at Marfati (Aug 2017)

2 Total number of active volunteers at Marfati
(Aug 2017)

Marfati has five people at management level plus 59 further staff: the nursing homes have 35 staff; the employment division has 22 staff; and the polyclinic has two volunteer part-time doctors and one full-time nurse (who is also the coordinator)

FINANCES

Marfati does not disclose its financial information. However, we understand that the organisation is closely affiliated with the Catholic church, which is likely to be a key source of funding. As mentioned above, the organisation also depends to some extent upon earned income from the fees of its nursing home residents.

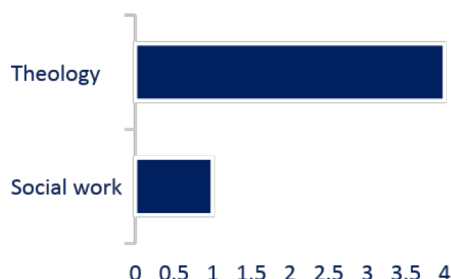
Charity Profile

Yayasan Sosial Marfati



GOVERNANCE & LEADERSHIP

BOARD COMPOSITION BY PROFESSIONAL BACKGROUND



Head of the Foundation: Father (*Romo*) Broto
Father Broto is based in Semarang, Central Java.

Board Secretary and Nursing homes Coordinator: Sister Anastasia

Employment development Coordinator: Sister Abdelita

Health clinic Coordinator: Sister Katherina

Treasurer: Mr Bedjo (background as a social worker)

GENDER BALANCE:

Board male to female ratio

2:3

TOTAL BOARD SIZE:

5

For Marfati, the Board of the organisation is the same as the management team, comprising of the Head of the Foundation, three section Coordinators and the Treasurer. The organisation is also supported by an Advisor (Sister Fransineti) and an Administrative coordinator.



GOVERNANCE CHECKLIST

- ✓ Staff does not chair the board
- ✓ No Board member or staff is involved in setting his or her own remuneration
- ✓ Board meets at least 4 times a year

HOW YOUR SUPPORT CAN HELP

Contribute to the operating costs of the organisation

Marfati reports that external supporters can choose between supporting the nursing homes, the clinic or the employment programme. The organisation did not specify any particular needs at present, but in general donations are always welcome to help cover day-to-day operational costs such as food, toiletries, clinical equipment and staff salaries.

Charity Profile

Yayasan Emong Lansia (YEL)



Charity Profile

Yayasan Emong Lansia (YEL)

IN A NUTSHELL

Yayasan Emong Lansia (YEL) is a Jakarta-based NGO with branches in Yogyakarta and Banda Aceh. Their goal is to improve the lives of disadvantaged older people in Indonesia. The organisation works directly with beneficiaries, through the provision of homecare visits, essential supplies, such as staple foods, and recreational activities. They also work towards improving caregivers' skills through customised training programmes at local and national levels. YEL stands out as one of the main non-profit organisations conducting advocacy in relation to ageing in Indonesia.

TARGET GROUPS Elderly Financially Disadvantaged	TYPE OF WORK Health & Care Research & Advocacy	ANNUAL INCOME IDR 491,363,112 (USD36,837) (2016)	REVENUE MODEL 0% Government funding
ESTABLISHED 1996	RELIGIOUS AFFILIATION None	REGISTRATION STATUS Non-profit foundation (yayasan)	WEBSITE www.gerbanglansia.org

STRATEGY AND CHARACTER

The following characteristic stood out to our researchers when reviewing this program:



Yayasan Emong Lansia currently has eight volunteers and one salaried staff. The organisation would not be able to run or grow without the support of its volunteers.



HelpAge
Indonesia

Charity Profile

Yayasan Emong Lansia (YEL)

IMPACT

APPROACH TO IMPACT MEASUREMENT

FRAMEWORK:

YEL provides a fairly clear statement of its target impact through its website and annual report: “attaining a sustainable quality of life for disadvantaged older persons”. In its public documents, the organisation does not share explicit detail on their programme logic or “theory of change” – ie. why they believe their specific approach will lead to the target impact.

DATA COLLECTION:

The organisation routinely collects data on basic outputs such as the number of beneficiaries reached. However, the organisation does not publicly report data relating to impact – i.e. what change took place as a result of their work.

CONTINUOUS IMPROVEMENT:

The organisation does not share details in its public documents about how it reviews and learns from its impact data.

RESULTS

MAIN OUTPUTS

(e.g. # reached)

280

“Grannies” supported by their Adopt a Granny Programme, in Jakarta, Yogyakarta and Banda Aceh as of June 2017

80

Caregivers trained and working in Jakarta as of June 2017

6000

People attended their yearly awareness raising event, Lomba Gerak Jalan dan Jalan, in 2016

MAIN OUTCOMES

(Reported Change)

“YEL volunteers often visit to chat and help by giving a package of staple foods. It really helps.”

“I had stroke several months ago...YEL helps me when their volunteer visit me once in a while to chat and ask how I’m doing. It is very nice.”

“I love it here. I have... people to talk to. I can check my health regularly...there are recreational events.. which are fun. I love the exercise routine...”

Commentary about impact

In July 2017, Just Cause visited one of YEL’s project sites in West Jakarta where we spoke with beneficiaries and volunteers. We observed that the main area of YEL’s impact on the beneficiaries is in their social well-being, through befrienders and social gatherings. According to the volunteers, the distribution of staple food parcels is an effective incentive for the older people to attend YEL’s monthly gatherings.

Charity Profile

Yayasan Emong Lansia (YEL)

REPUTATION

LATEST MEDIA COVERAGE

[Sebanyak 3,6 Juta Lansia di Indonesia Telantar](#)

Poskotanews-29 May 2016

"Many elderly go through their old age alone without... guarantee," said Yayasan Emong Lansia Director Eva Sabdono... (translated)

[Tahun 2035, RI Akan Menghadapi Masalah "Aging Population"](#)

BERITASATU.com-31 July 2013

"If well prepared and directed, the ageing of the population can be a positive thing... because the elderly population can be productive longer," he said in the event " UNFPA Seminars, BKKBN and Yayasan Emong Lansia... (translated)

[Kemosos: KDRT Kerap Terjadi pada Lansia](#)

BERITASATU.com-4 Dec 2013

Yayasan Emong Lansia Indonesia Foundation Chairman Eva Sabdono also regretted the low attention of the government and the younger generation towards the elderly... (translated)

N/A

Facebook likes
(June 2017)

STAFF & VOLUNTEERS

1 total number staff (2017)

8 total number of active volunteers
(2017)

0% staff turnover rate (2016)

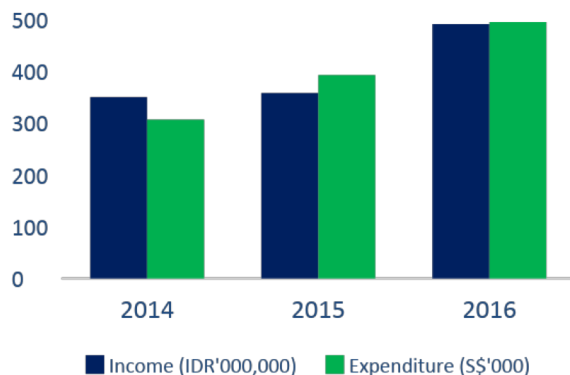
The eight active volunteers are non-paid staff all based in Jakarta.

Charity Profile

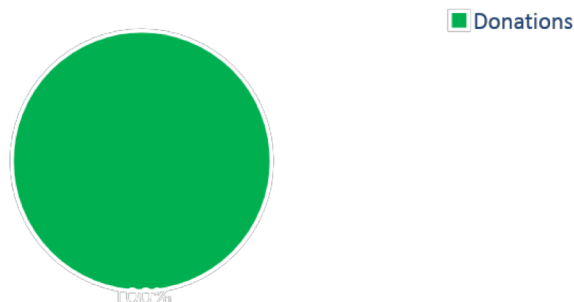
Yayasan Emong Lansia (YEL)

FINANCES

**TOTAL INCOME &
EXPENDITURE (IDR'000,000)**



2016 INCOME BREAK-DOWN



RESERVES RATIO (2016)

("Ending balance"/Total annual expenditure)*

0.1

TOTAL NO. OF MAJOR DONORS (2016)

Donors giving more than IDR 500,000,000

0

* Note: Reserves ratios for most other charities in this document are calculated based on the reported figure for unrestricted funds. However, YEL is only able to share partial financial statements which do not show a figure for unrestricted funds. We therefore used the "Ending balance" for 2016 to indicate reserves.

Commentary about finances

Income in 2016 was IDR491mn (US\$36,837), having grown from IDR350mn (US\$ 26,256) in 2014. All of the organisation's income is sourced from small-scale private donations. The organisation has a very low level of reserves, calculated at 0.1 years based on the reported "ending balance" for 2016.



FINANCIAL KEY PROCESSES & POLICIES CHECKLIST

- ✓ The Board ensures internal control systems for financial matters are in place with documented procedures.
- ✓ The Board approves an annual budget for the charity's plans and regularly monitors its expenditure
- ✓ Donations collected are properly recorded and promptly deposited by the charity
- ✓ Board and management actively identify and manage financial risks

GOVERNANCE & LEADERSHIP

BOARD COMPOSITION BY PROFESSIONAL BACKGROUND



Executive Director: Eva Sabdono

Eva has been the executive Director of YEL since 1996. She is currently the Chairman of the Alzheimer's Association Indonesia.



Board Chair: Dr. BRA Moorjati Soedibjo

A successful entrepreneur, author and champion of social causes.

GENDER BALANCE:

Board male to female ratio

1:1

TOTAL BOARD SIZE:

2



GOVERNANCE CHECKLIST

- ✓ Not more than 1/3rd of the board are staff members
- ✓ Staff does not chair the board
- ✓ There is a limit of five consecutive years for the Treasurer position (or equivalent person on board that is responsible for overseeing finances of the charity)
- ✓ Board members and staff are required to declare actual or potential conflicts of interest.
- ✓ No Board member or staff is involved in setting his or her own remuneration
- ✓ Board members do not vote or participate in decision-making on matters where they have a conflict of interest.
- ✓ There is a specific requirement on board members' meeting attendance
- ✓ There are established term limits for all Board members to ensure steady renewal of the Board



HelpAge
Indonesia

Charity Profile

Yayasan Emong Lansia (YEL)

HOW YOUR SUPPORT CAN HELP

Development and Piloting of New Service Models

YEL previously worked with HelpAge International and the government in Indonesia to develop and launch its community-based homecare model, which is now being implemented in partnership with government in various communities nation-wide. Building on this experience and track record, the organisation is in a good position to work with new partners for the development of further new services that can similarly be adopted and mainstreamed.

Advocacy Work

YEL is a leading voice and is well-connected in the eldercare sector. It has a track record of working with the government and is a potential partner for donors seeking to work with government to influence and shape policy.

Distribution of Staple Food Parcels

YEL distributes staple food parcels at their monthly gatherings. This has been critical to YEL's efforts to reach more disadvantaged older people. Not only does it provide basic essentials, it is a recruitment channel for YEL's other services. According to one of the volunteers in Jakarta, due to a cutback in resources, this programme is now serving fewer older people, and as a result, fewer older people are attending the monthly gatherings for health checks and information talks.

Health Check Equipment

With additional support, YEL will be able to purchase essential health check equipment and provide more consistent and quality service to the disadvantaged older people. For example, In Jakarta, they will be able to purchase the tensimeter, instead of borrowing one from the local primary care clinic.

Charity Profile

YAKKUM Emergency Unit (YEU)



IN A NUTSHELL

YEU focuses on emergency response and disaster risk reduction. Established in 2001, YEU is a branch of YAKKUM (the Christian Foundation for Public Health), which itself was founded in 1950 and operates a number of hospitals, clinics, nursing and midwifery academies and other services across the country.

Since 2015, YEU has been working in partnership with HelpAge International to build up community disaster resilience in six areas, several of which are near to Yogyakarta. Their support targets whole communities but ensures that elderly people are included, with training on topics such as home care and self care. YEU also helps to raise awareness of the ageing population by supporting local communities and their elderly members to speak up and be heard by local government.

YEU is a well-established organisation with a track record of working with multiple international agencies and partners such as the Asian Development Bank and the international NGO, Christian Aid. At the global and regional level, YEU serves as a member of ACT Alliance, CHS Alliance, Asian Disaster Reduction and Response Network (ADRRN) and an affiliate to Global Network for Disaster Reduction (GNDR) and Huairou Commission.

TARGET GROUPS

Disaster affected communities
Elderly people
Other vulnerable groups

TYPE OF WORK

Disaster preparedness and relief; Training; Advocacy

ANNUAL INCOME

IDR 5,976,531,622
(USD 448,000)
(2016)

REVENUE MODEL

0-30% government funded

ESTABLISHED

2001

RELIGIOUS AFFILIATION

Christian

REGISTRATION STATUS

Non-profit foundation (yayasan)

WEBSITE

<http://www.yeu.or.id/>

STRATEGY AND CHARACTER

The following characteristics really stood out to our researchers when reviewing this organisation:

Innovation

YEU stands out as one of the first disaster relief organisations in Indonesia to explicitly include a focus on elderly people within its work.

IMPACT

APPROACH TO IMPACT MEASUREMENT

FRAMEWORK

YEU's overall vision is: "communities affected by disasters have the right to a dignified life and sustainable development, through the synergy of humanitarian services and community development through community-based transformative approach, accountability and quality performance." YEU subscribes to the globally recognized Core Humanitarian Standard, which provides an evidence-based quality framework to guide its approach for disaster relief work.

DATA COLLECTION

YEU tracks data on the number of beneficiaries supported through its various interventions. It also collects and reports quotes from participants to understand its impact. The organisation expects to be able to report further data in 2018 relating to its partnership with HelpAge International.

CONTINUOUS IMPROVEMENT

YEU takes an open approach to learning and improvement and publicly shares the data that it has on outputs and outcomes. Quality and continuous improvement are enshrined within the organisation's strategic plan.

RESULTS

MAIN OUTPUTS

(e.g. # reached)

350

Villages supported overall from 2001-16

2,709

Elderly people supported through disaster resilience support in Magelang and Sieman districts (2016)

MAIN OUTCOMES

(reported change)

"Elderly group can establish a network through Intergenerational Group to create better environment and health elderly through positive and productive activities which is supported by all generations."

Mbah Citro, group participant

"Activities in Intergenerational Group can make us to change our lifestyle into healthy lifestyle, eat clean, exercise, regular health check, and we get new knowledge."

Pak Saiman, group participant

REPUTATION

LATEST MEDIA COVERAGE

[Yakkum Emergency Unit Gelar Seminar Urban Thinkers Campus ...](#)

Tribun Jogja-22 Aug 2017

The event initiated by Yakkum Emergency Unit with Huairou Commision presents a series of interesting events in it...

[Konas PB Diikuti Puluhan Lembaga Penanggulangan Bencana](#)

Republika Online-22 Aug 2017

Activities include disaster management agencies such as... Humanitarian Forum Indonesia, Lingkar, Yakkum Emergency Unit (YEU) and ADAB...

[BPBD Gelar Pelatihan Psikososial Pasca Bencana](#)

Kedaulatan Rakyat-26 Jul 2017

This activity also involves psychosocial workers from the Yakkum Emergency Unit (YEU) which has a Disaster Working Group...

682

Facebook likes

(Aug 2017)

See also on twitter:
@YEUJogja

STAFF & VOLUNTEERS

0

Total number of active volunteers at YEU (Aug 2017)

YEU had 40 staff as of August 2017. The organisation does not routinely make use of volunteers.

40

Total number of staff at YEU (Aug 2017)

FINANCES

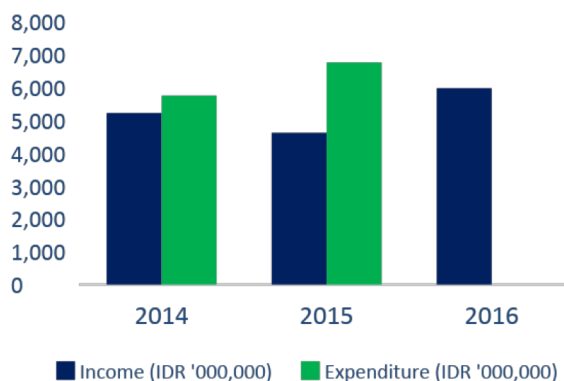
YEU stands out amongst the Indonesian non-profits reviewed by Just Cause for being able to provide audited financial statements quickly upon request.

YEU's main income sources are private donations and earned income from its training centre. Major donors for 2015 included German NGO DKH (Diakonie Katastrophenhilfe) and the NGO network, Huairou Commission.

Income over the past three years has fluctuated between around IDR 4.6 – 6.0 billion (around USD 350,000-450,000). Expenditure for the latest year (2016) is not shown in the chart on this page as the final figures had not yet been confirmed as of August 2017.

The organisation's reserves ratio (calculated based on the financial statements using cash and cash equivalents) was 0.8 years in 2015. This is slightly lower than average for the charities reviewed by Just Cause.

TOTAL INCOME & EXPENDITURE (IDR'000,000)

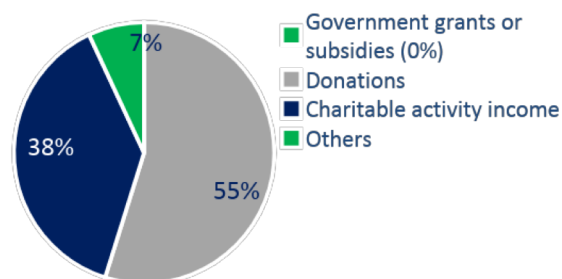


RESERVES RATIO (2015)

(Cash & cash equivalents/Total annual expenditure)

0.8

2015 INCOME BREAK-DOWN



TOTAL NO. OF MAJOR DONORS (2015)

Donors giving more than IDR 500,000,000

2



FINANCIAL KEY PROCESSES & POLICIES CHECKLIST

- ✓ The Board ensures internal control systems for financial matters are in place with documented procedures
- ✓ The Board approves an annual budget for the charity's plans and regularly monitors its expenditure
- ✓ Donations collected are properly recorded and promptly deposited by the charity
- ✓ Board and management actively identify and manage financial risks
- ✓ The charity publishes its reserves policy on its annual report/ website

GOVERNANCE & LEADERSHIP

BOARD COMPOSITION BY PROFESSIONAL BACKGROUND



Chairperson 1: Daniel Sugiarto Roestamadji
Daniel's background is as a businessman.

Chairperson 2: Dr. Bagoes Widjanarko MPH., MA.
Dr Widjanarko's background is as a medical doctor, specialising in public health.



YEU Director: Dr Sari Mutia Timur
Ibu Sari is a medical doctor who studied in Indonesia and Australia. She has significant experience working in post-disaster situations.

GENDER BALANCE:

Board male to female ratio

7:2

TOTAL BOARD SIZE:

9

YEU is governed as a part of its parent organisation, YAKKUM (the Christian Foundation for Public Health). YAKKUM's Governing Board consists of nine members, with two nominated Chairs (see above). The Governing Board is supported by an Advisory Board with eight members and a Supervisory Board with five members. Many members of both the Advisory and Supervisory Boards come from either a medical or a theological background.



GOVERNANCE CHECKLIST

- ✓ Not more than 1/3rd of the board are staff members
- ✓ Staff does not chair the board
- ✓ There is a limit of four consecutive years for the Treasurer position (or equivalent person on board that is responsible for overseeing finances of the charity)
- ✓ Board members and staff are required to declare actual or potential conflicts of interest.
- ✓ No Board member or staff is involved in setting his or her own remuneration
- ✓ Board members do not vote or participate in decision-making on matters where they have a conflict of interest.
- ✓ Board meets at least 4 times a year
- ✓ There is a specific requirement on board members' meeting attendance
- ✓ All board members submit themselves for re-nomination and re-appointment at least once every 3 years
- ✓ There are established term limits for all Board members to ensure steady renewal of the Board
- ✓ There is a clear succession plan in place for key management leadership roles

HOW YOUR SUPPORT CAN HELP

Extending and expanding YEU's disaster resilience work with elderly people

YEU's current work with elderly people is funded through a three year partnership with the international NGO, HelpAge International. Funding for the current programme of work will end in 2018, after which the organisation would like to secure further resources to continue and extend its work in this important area. More private donations could allow the organisation to continue and extend its disaster resilience work with elderly people beyond 2018.